



Online Security and Security Alerts

Through the use of measures like security alerts, strong personal access codes, security questions, and data encryption, Lake View Credit Union's online services offer you the best security currently available.

WHAT CAN SECURITY ALERTS DO FOR YOU?

Stop fraudsters in their tracks. You can sign up to receive an email or text message right away if your account is accessed or if there is unusual activity.

Set alerts for things like:



LOGIN

Get notified when your account has been logged in to and easily track if an unauthorized user has accessed your account.



INTERAC® E-TRANSFER RECIPIENT ADDED

Get notified if a joint account holder, or unauthorized user has set up a recipient.



NEW BILL PAYEE ADDED

Get notified if a joint account holder, or unauthorized user has set up a new payee.



PERSONAL ACCESS CODE (PAC) CHANGED

Get notified when your personal access code has been changed.

WE'RE HERE TO HELP





On your Desktop

A few easy steps to set up security alerts and rest easy:



STEP ONE:

Login to Online Banking



STEP TWO:

Click on 'Messages and Alerts' in the left-hand navigation menu.



STEP THREE:

Select 'Manage Alerts' below



STEP FOUR:

Click on the alerts you would like to receive and confirm each selection by clicking 'Add'.

STEP FIVE:



Choose if you want alerts by email or text message (the first time, you may need to add your email or mobile phone number and accept the user agreement). Click SUBMIT to verify your alert setting.

WE'RE HERE TO HELP

